



RSCVD COMMUNITY



WORKSHOP RSCVD AND TALARIA: AN INTERNATIONAL INITIATIVE OF RESOURCE SHARING
September 16 and 17th 2024
Universidad de Cantabria

Stefania Marzocchi / Carmen Lomba / Silvana Mangiaracina / Debora Mazza
Comité RSCVD <https://rscvd.ifla.org/>



AGENDA

September 16th Monday

09:30 – 10:00 Registration

10.00 - 11:30 Introductory Session about RSCVD and the Purpose of the Project. Stefania Marzocchi y Carmen Lomba

11:30- 12:00 Break

12:00-14:00 TALARIA Software

14:00-16:30 Break

16:30-18:00 Talaria basic modules: Registration, borrowing, lending

September 17th Tuesday

10.00 - 11:30 Talaria advanced modules: operators, borrowing cancellation and reiteration

11:30- 12:00 Break

12:00-14:00 Learning by doing (practical session)

14:00-16:30 Break

16:30-18:00 Collection of feedback and open discussion with participants

CONTENT/INDEX

- What is RSCVD?
- History: Introduction of the project origins, HERMES
- Mission-Vision- Objectives
- Numbers-Members
- Contribution and benefits for patrons, libraries and librarians
- RSCVD models
- SWOT analysis
- Organization
- Communication



- What is RSCVD?

Resource Sharing Collaborative and Voluntary Document Delivery

Resource Sharing initiative: Borrowing – Lending

International

Only copies, no loans

Free

IFLA ILL-DD guidelines

Copyright, Licences

A STEP BACK IN TIME



Discussion started in March 2020 within IFLA Document Delivery and Resource Sharing Section Standing Committee: how to support effective access to knowledge for the academic community?

Volunteers' initiative: "Resource Sharing in the Time of COVID-19 (RSCVD)"

- First Requests received on April 21st, 2020
- It is the first GLOBAL experiment in digital resource sharing



Co-funded by the Erasmus+ Programme of the European Union



HERMES

Strengthening Digital Resource Sharing During COVID And Beyond

Project duration:
1/5/2021 - 30/04/2023

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 rscvd.ifla.org

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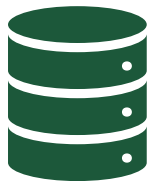
THE HERMES PROJECT



Scientific Committee:
IFLA DDRS and other international experts



Erasmus Plus sub-Programme “Partnerships for Digital Education Readiness”
Total budget: € 193.320,00



All outputs (and pictures!) are available
in [DALIA open data repository](#)



THE HERMES PROJECT



Table of Contents

- International Resource Sharing
Manifesto
1. Resource Sharing Background & Current Environment
 2. Overview of National & International Resource Sharing Systems
 3. Copyright and Licenses
 4. Content Access and Technology
 5. Content Management
 6. Resource Sharing Operations Management
 7. Glossary
- Conclusion

IFLA Professional Reports N. 140, at <https://www.ifla.org/ifla-professional-reports/>

The Hermes publication is also available in DALIA, the open data repository of the CNR Dario Nobili Library: <https://dalia-bo.cnr.it/dataset/hermes-o1>



STRUCTURE OF THE HERMES TRAINING KIT



**FOR THE WHOLE SCIENTIFIC COMMUNITY
(INCLUDING LIBRARIANS):**



6 VIDEO LECTURES
ONLINE AND VIDEO
RECORDED + SLIDES +
BIBLIOGRAPHIES



1 SEMINAR IN
PRESENCE AND VIDEO
RECORDED + SLIDES



FOR LIBRARIANS ONLY:

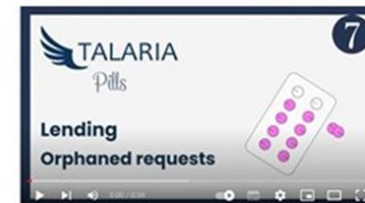
3 LECTURES IN
PRESENCE AND VIDEO
RECORDED + SLIDES



1 TALARIA USER MANUAL +
1 TALARIA USER TASKS +
1 TESTING ENVIRONMENT +
1 WORKSHOP: REPLICABLE
ON DEMAND ONLINE OR IN
PRESENCE



11 TALARIA MICRO VIDEO
TUTORIALS



openly and freely
available at:
[https://dalia-
bo.cnr.it/organization/her
mes](https://dalia-bo.cnr.it/organization/hermes)

**WANT TO
LEARN MORE?**

Visit the LEARN section in RSCVD website:

<https://rscvd.ifla.org/learn/resource-sharing/>

<https://rscvd.ifla.org/learn/talaria-software/>

- Mission-Vision-Objectives

RSCVD's mission is to ensure equal access to information, particularly during times of crisis, through a high-quality, open, free, and collaborative document supply service.
(RSCVD Articles of Governance, Article 2)

VOLUNTARY



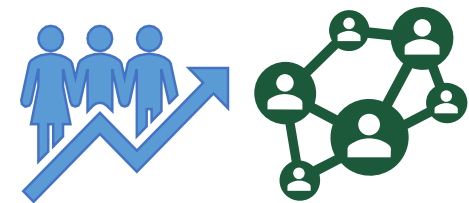
FLEXIBLE



INCLUSIVE



SUSTAINABLE



- Numbers

Nº of Countries = 23

Nº of Libraries = 205 at 2/9/2024

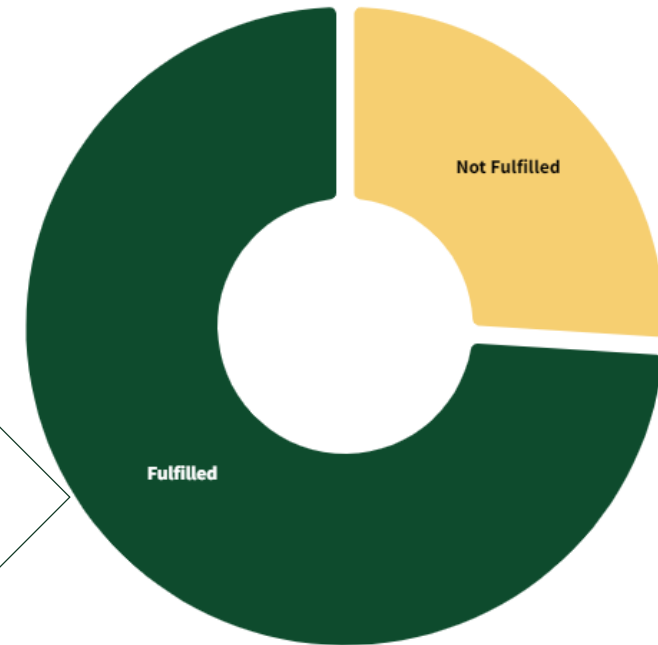
Nº of Requests = 2397 from 15/7/2023 to 02/9/2024

Success rate = 74%
(1771 requests fulfilled)
by LIBRARIES

RSCVD ≠ institution / registered association

RSCVD Success Rate
COMMUNITY

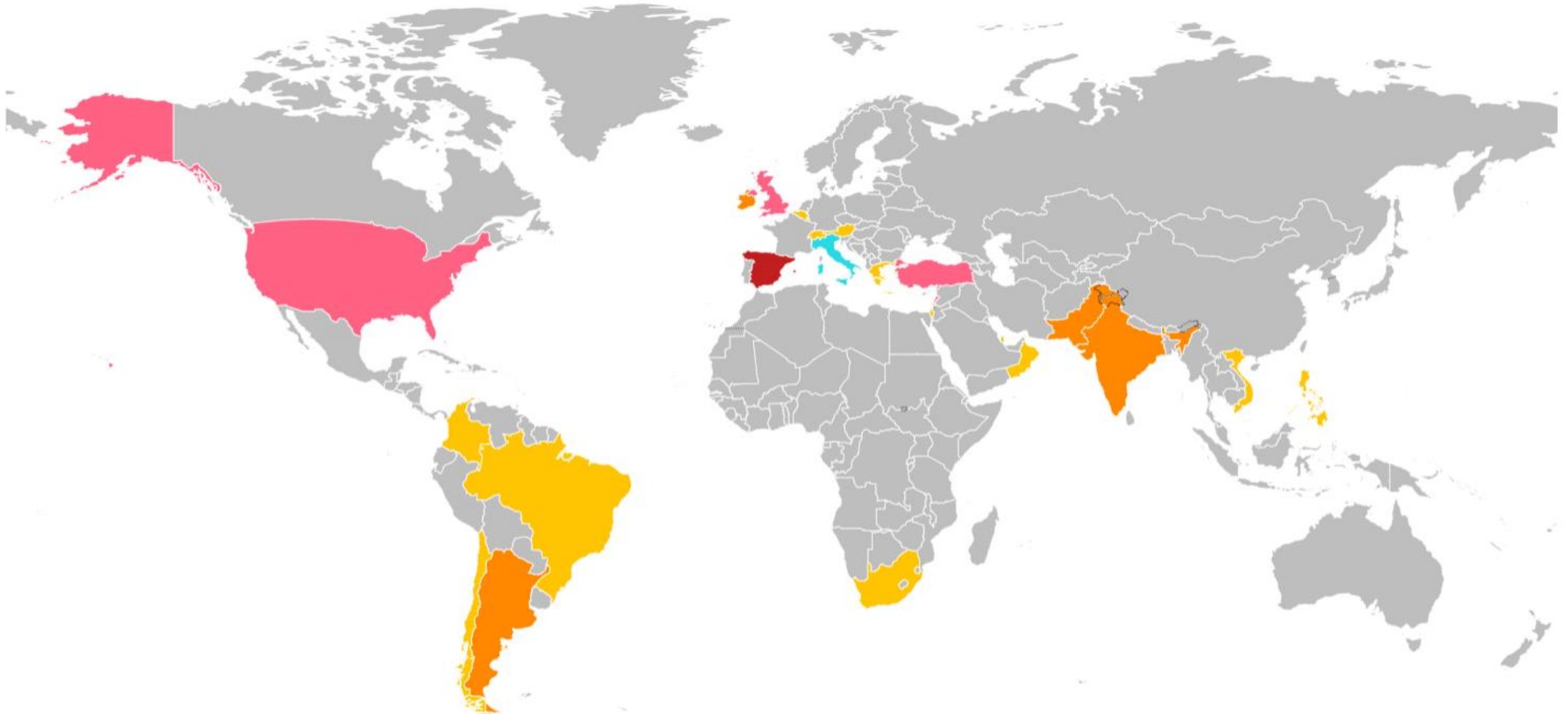
Fulfilled Not Fulfilled



From 15/07/2023 to 01/08/2024 - Total requests: 2361

<https://rscvd.ifla.org/rscvd-stats/>

- Members



<https://rscvd.ifla.org/participate/rscvd-library-directory/>

- Contribution and benefits for patrons, libraries and librarians

Libraries and patrons

Contributions

- make the collection available
Supply copies for free

Benefits

- have a tool to obtain documents that can't be obtained by other means
- free of charge
- create a DD system where missing

Librarians

Contributions

- regularly dedicate some time to it

Benefits

- opportunities for training
- opportunities for learning
- communication with colleagues from other institutions about good practices in RS

- Models

Italy

- Direct supply from libraries
- Intermediation

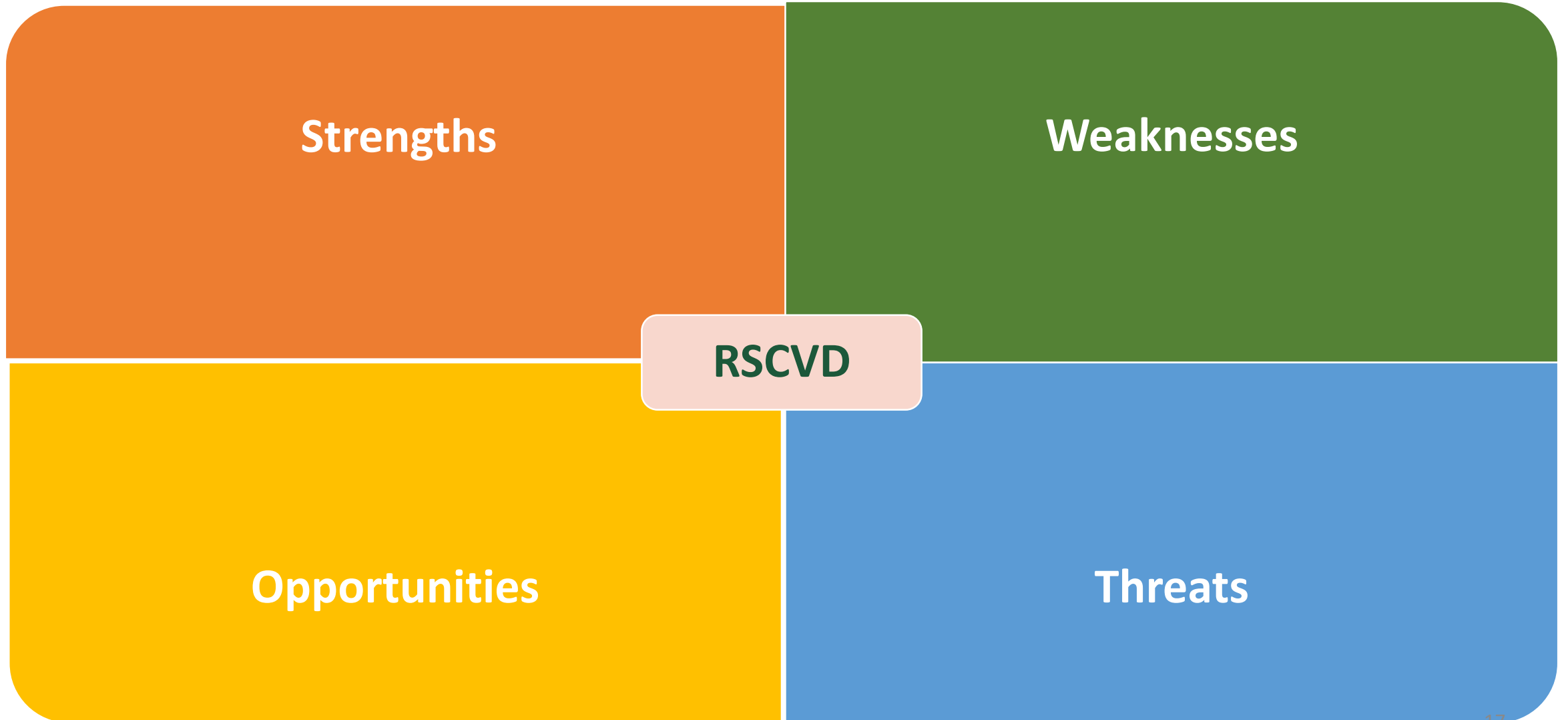
Spain

- Direct supply from libraries

Lebanon

- Direct supply from libraries
- create a DD system

- SWOT analysis



Software en varios idiomas

to become the greatest ILL platform in the world

Obtención de documentos difíciles de localizar por los canales habituales

Internacional

Los documentos pueden recibirse de manera gratuita
cooperació, flexibilitat

Networking

"free serviceflexibility in requests management"

Posibilidad de contacto con bibliotecas muy lejanas

Acceso a mayor cantidad de recursos bibliográficos
worldwide

Mejora de la cooperación internacaional.

Más oportunidades para encontrar los documentos.

good occasion for professional training for librarians

Fomenta relaciones estables entre las instituciones.

la possibilità di confrontarsi

- rafforza la cooperazione internazionale
- Scambio collaborazione in tutto il mondo senza costi
- No proporciona información sobre los fondos disponibles de las bibliotecas participantes
- Revistas que no están en tu país
- una mismo interface para todos
- useful also to check references
- Favorece la investigación
- sometimes to be volunteers is not enough, because if you sae alone al work is difficult to make a good sevice
- Possibility to organizate more meetings like this.
- Tener cobertura por IFLA
- possibilità di accesso a più risorse
- Gratuità?
- multilingue
- possibility to run a quick research without log in

- compartir ciencia
 - values human factor
 - uso racional del presupuesto de la biblioteca
 - esempio per altre comunità che credono nella cooperazione
 - save user's time
- IFLA Support: IFLA DDRS provides support and continuity: the url is <https://rscvd.ifla.org> where all the information is, we are in the IFLA domain, including the app
 - Free
 - Web based, very simple to work with, it's easy, no technical skills required.
 - Multilingual initiative and app
 - RSCVD is an idea that comes from librarians, from the bottom up (?)
 - Based on personal relationships (?)

- Falta de RRHH.
- no notifications (but only temporarily)
- no conocemos las licencias de copyright
- no hay catalogo para buscar donde esta la petición, tienes que hacer la búsqueda antes
- initiative rely on volunteers
- Resistencia al cambio por parte de algunas bibliotecas
- Sin garantías de continuidad
- sometimes to be volunteers is not enough because if you are a one person unit it's difficult to make a good service
- it is not very intuitive
- The orphan requests are like messages in a bottle. The response time is uncertain.
- Aún hay pocas bibliotecas implicadas en el proyecto. Se necesita más promoción internacional
- no hay aviso de petición pendiente en Gtbib
- Mouse-over text on icons would help
- Desconocimiento de las licencias

- Desconocimiento de las licencias
 - sometimes to be volunteers is not enough, because if you sae alone al work is difficult to make a good sevice
 - Pocas bibliotecas implicadas en el Programa. Se necesita más promoción en las instituciones y gobiernos
 - No proporciona información sobre los fondos disponibles de las bibliotecas participantes
-
- Lack of search discovery
 - Lack of direct communication between libraries
 - Only borrowers
 - Limited participation of European libraries (Germany, France...)
 - RSCVD is an idea that comes from librarians, from the bottom up
 - Based on personal relationships

- ofrecer un mejor servicio a los usuarios de la biblioteca
- If requests are impossible to be attend because they are difficult to find, the initiative could not be interesting
- las bibliotecas puedes usarlo como software para su SOD si no tienen uno
- exchange of ideas (good practices etc., not only on ILL issues) with international ILL colleagues during the trainings events but also in case of any kind of contact
- Un paso más para conseguir el acceso universal a las publicaciones y la democratización de la información, haciéndola accesible desde cualquier parte del mundo
- Ayuda a fomentar la colaboración con otras bibliotecas
- Another place to find free documents
- happier patrons = they trust more in the library
- Construir y expandir una red sólida internacional de suministro de documentos
- to growth - number of libraries
- diversification and inclusiveness in parts of the world with a weak or no ILL service
- from regional to global
- Only borrowers (?)

- Librarians turnover
- Sobrecarga de trabajo
- Mayor numero de peticiones
- If libraries do not respect copyright or licenses, publishers may try to stop or sue
- hay bibliotecas solo son peticionarias y pueden cubrir sus carencias con este proyecto sin dar nada a cambio
- Invertir demasiado tiempo en RSCVD y no tener una estadística para justificar el trabajo.
- new things always scare a bit, but maybe a little effort could end in an advantage for us and our library...don't see great threads in joining this project
- El proyecto puede ocasionar problemas con las licencias y en consecuencia con los editores y distribuidores
- Faltan bibliotecas en el proyecto..
- Competidores nacionales (GTBib) e internacionles (NILDE) plenamente establecidos.
- Voluntary
- Misunderstood
- RS commercial partners competitors
- Limits to international DD: Licences
- The success can be a threat
- Librarians' turnover

- Organization

Steering Committee

- 4 members from among the old RSCVD volunteers
- 5 members from IFLA DDRS Committee
- Technical advisor
- Honorary members

- Communication

Communication

- Mailing list rscvd@iflalists.org
- Web <https://rscvd.ifla.org>