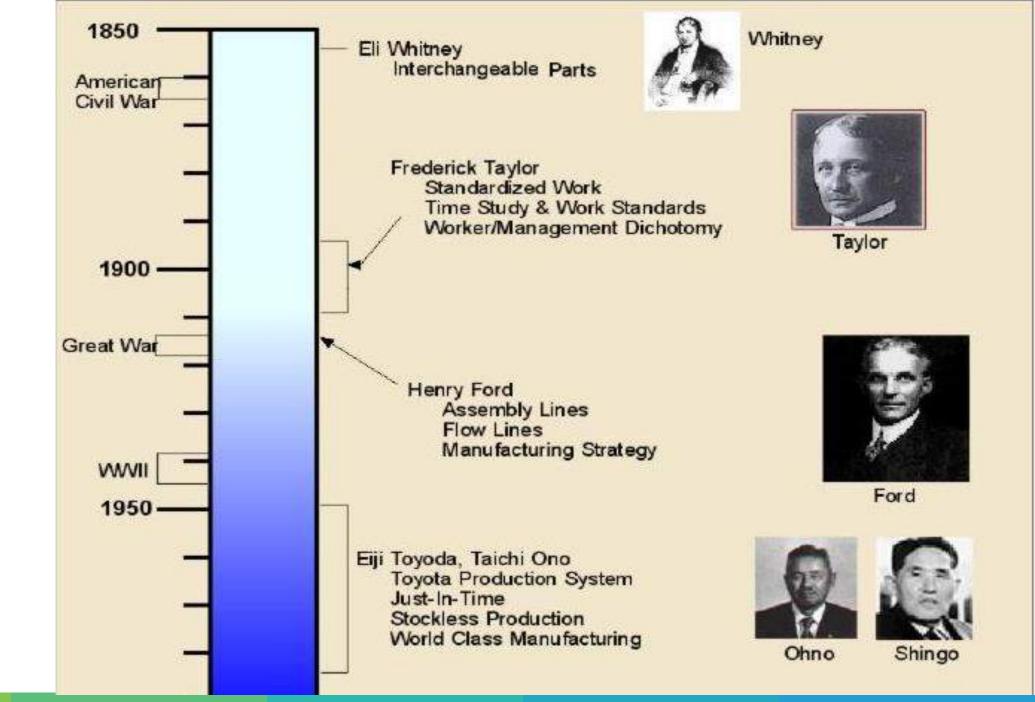


SCRUM



History

First Article in English



International Journal of Production Research

Publication details, including instructions for authors and subscription information: http://www.informaworld.com/smpp/title~content=t713696255

Toyota production system and Kanban system

Materialization of just-in-time and respect-for-human
system

Y. Sugimori ^a; K. Kusunoki ^a; F. Cho ^a; S. Uchikawa ^a

^a Production Control Department, Toyota Motor Co., Ltd, Japan.

Online Publication Date: 01 January 1977

To cite this Article: Sugimori, Y., Kusunoki, K., Cho, F. and Uchikawa, S. (1977) 'Toyota production system and Kanban system Materialization of just-in-time and respect-for-human system', International Journal of Production Research, 15:6, 553 -

Two basic concepts

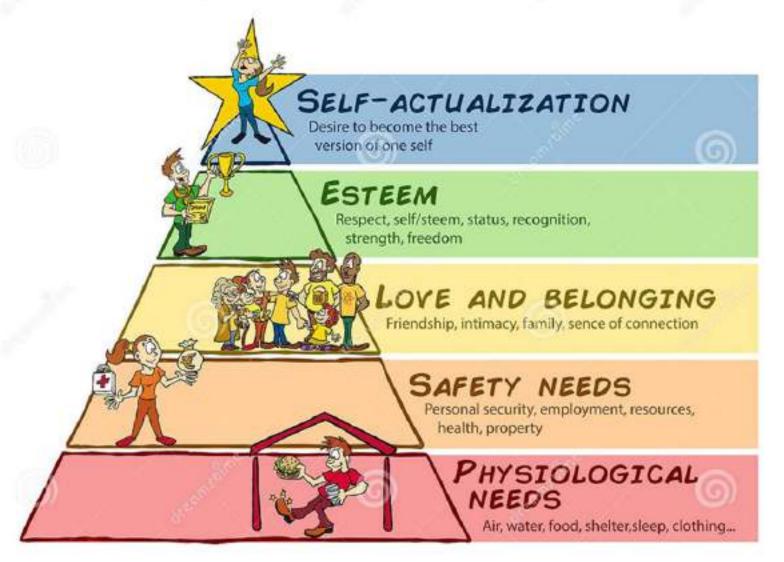
Toyota production system and its basic concept

Upon recognition of the matters related above, Toyota is planning and running its production system on the following two basic concepts.

First of all, the thing that corresponds to the first recognition of putting forth all efforts to attain low cost production is "reduction of cost through elimination of waste". This involves making up a system that will thoroughly eliminate waste by assuming that anything other than the minimum amount of equipment, materials, parts, and workers (working time) which are absolutely essential to production are merely surplus that only raises the cost.

The thing that corresponds to the second recognition of Japanese diligence, high degree of ability, and favoured labour environment is "to make full use of the workers' capabilities". In short, treat the workers as human beings and with consideration. Build up a system that will allow the workers to display their full capabilities by themselves.

Maslow's Pyramid



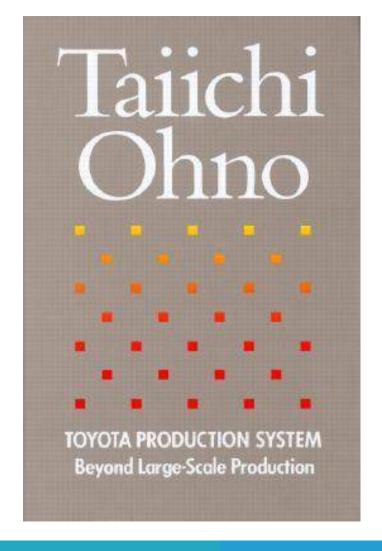
Respect people

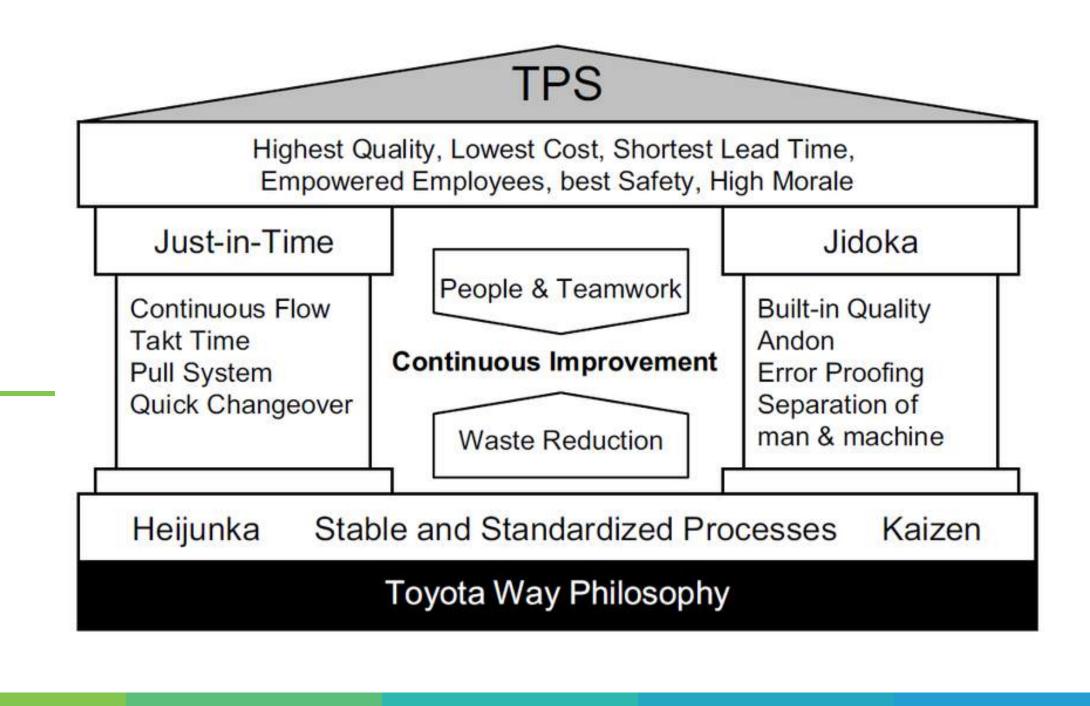


Taiichi Ohno



1977 in Japanese 1988 in English



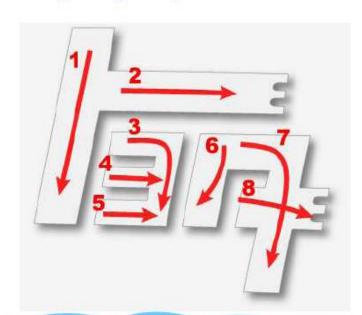


3. Kaizen Mind

15) "Being content with one's current situation could be the first step towards corruption." (words of Mr. Eiji Toyota)







Why did they switch from TOYO-DA to TOYO-TA???

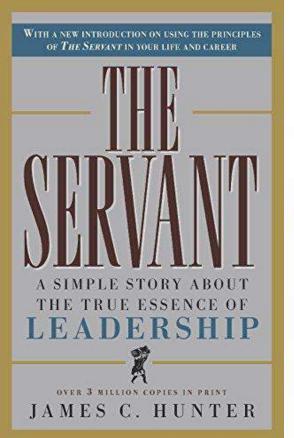
Shingo Model

- 1. Respect Every Individual
- 2. Lead With Humility
- 3. Seek Perfection
- 4. Embrace Scientific Thinking
- 5. Focus on Process
- 6. Assure Quality at the Source
- 7. Improve Flow & Pull
- 8. Think Systematically
- 9. Create Constancy of Purpose
- 10. Create Value for the Customer





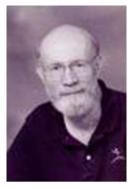
First Shingo Prize - 1988



Inverted Pyramid



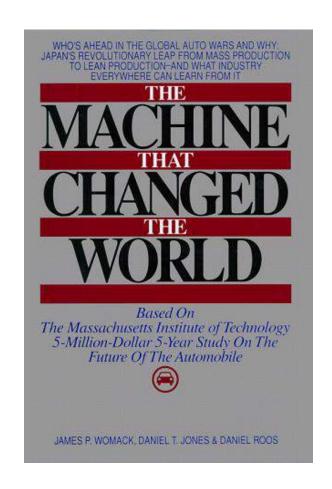






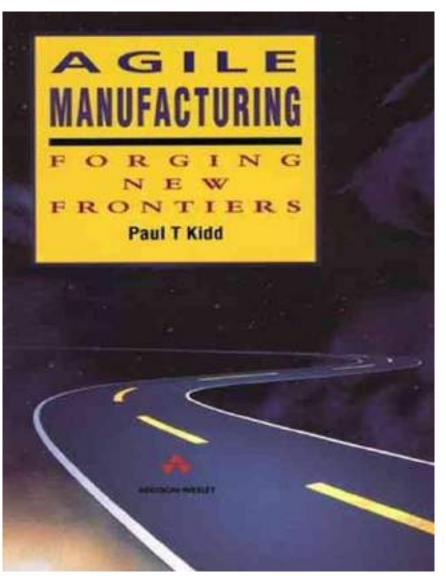


- James P. Womack
- Daniel T. Jones
- Daniel Ross
- MIT
- 5 Milion USD
- 5 year of project (1985-1990)
- Aroud 200 Researchers
- "Lean Production" became famous



1990

Agile Manufacturing



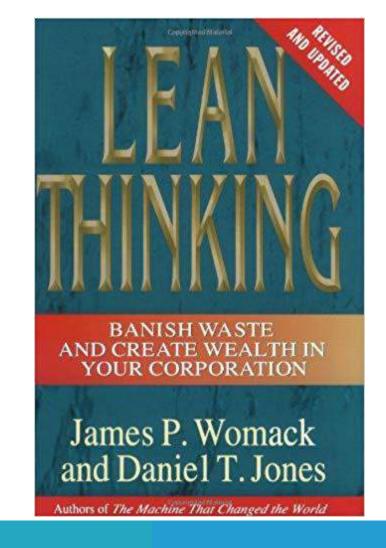
1994

Agile Manufacturing represents a quantum leap forward in manufacturing that could enable the West to gain a real competitive advantage over the Japanese.

Lean Thinking Principles



1996

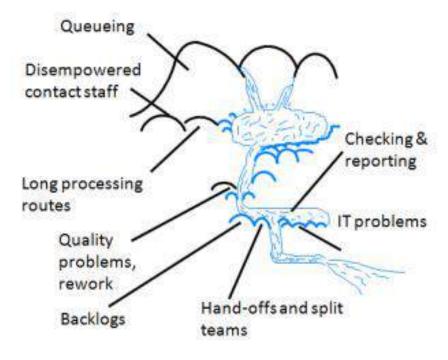




Creating Flow

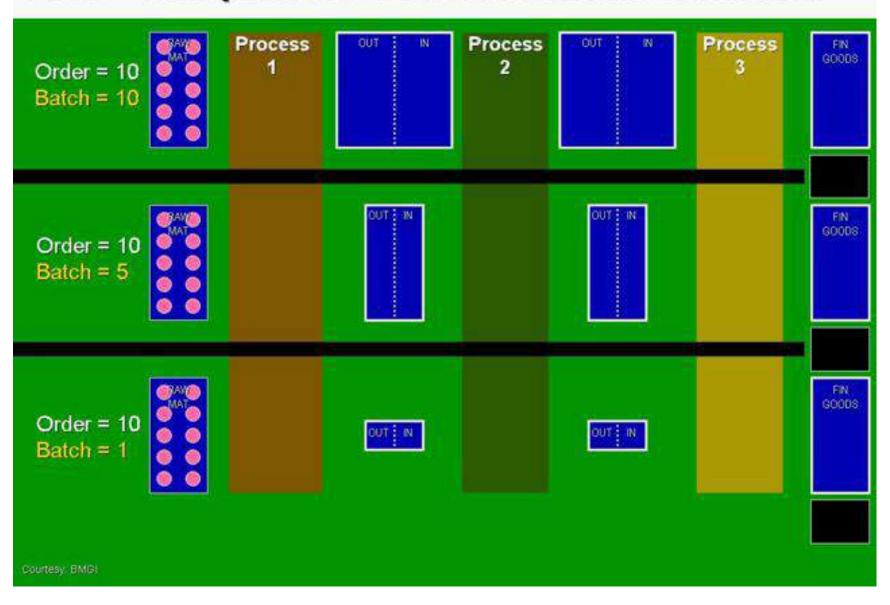
Flow is typically disrupted in many services:

A developed flow is less disrupted:

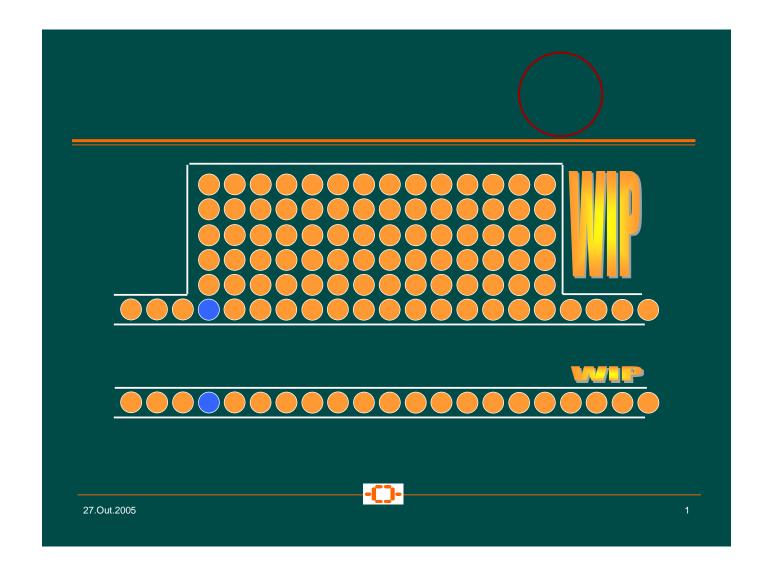




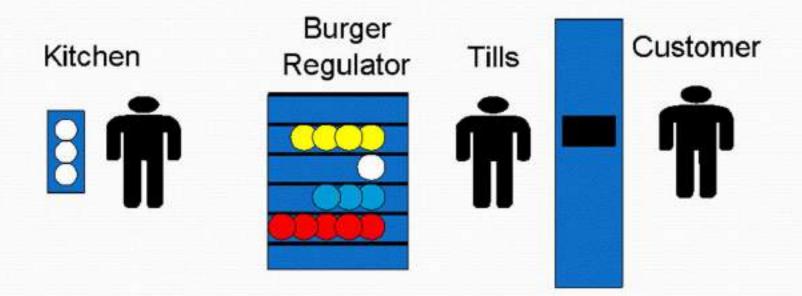
Flow - One piece flow versus Batch Production



Flow and Pull Flow



Kanban: A Simple Real Example



As each burger is consumed . . .

They are removed from the regulator . . .

And then replenished by the kitchen . . .

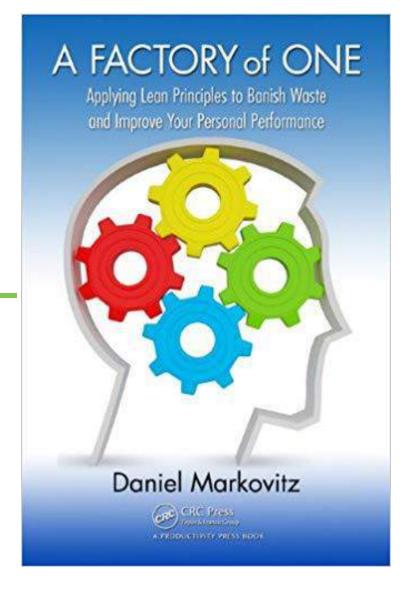
Not made to a forecast and pushed at the customer

Copyright TE 2010

One-Piece-Flow



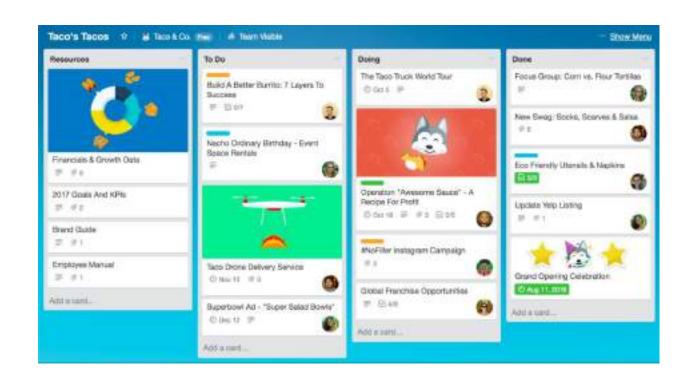
Personal Kanban





Example of Team Kanban platform

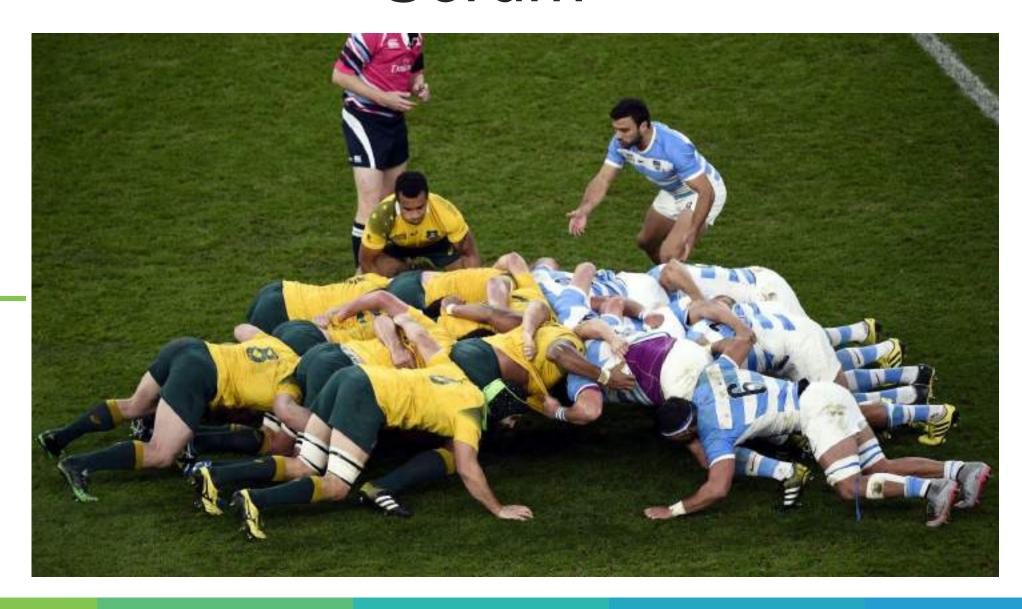




Visual Management Impact



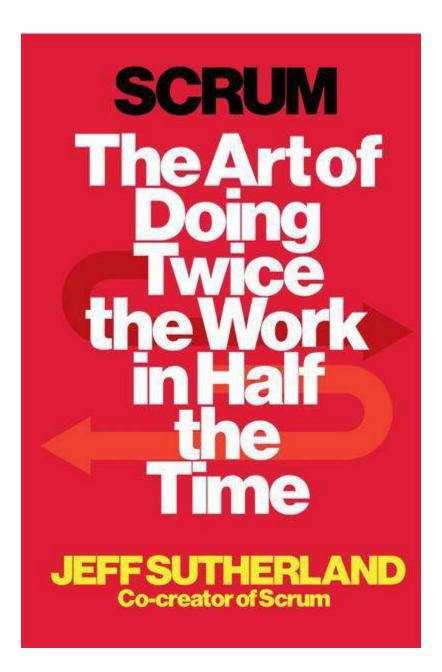
Scrum



Hirotaka Takeuchi and Ikujiro Nonaka introduced the term scrum in the context of product development in their 1986 Harvard Business Review article, "The New New Product Development Game"

In 1995, Sutherland and Schwaber jointly presented a paper describing the Scrum framework

The Scrum Guide



Scrum has been used by:

- Microsoft
- Yahoo
- Google
- Electronic Arts
- IBM
- Lockheed Martin
- Philips
- Siemens
- Nokia
- Capital One
- BBC
- Intuit

- Apple
- Nielsen Media
- First American Corelogic
- Qualcomm
- Texas Instruments
- Salesforce.com
- John Deere
- Lexis Nexis
- Sabre
- Salesforce.com
- Time Warner
- Turner Broadcasting
- Oce



Individuals and Process and tools over interactions Comprehensive Working software over documentation Customer Contract negotiation over collaboration Responding to Following a plan over change

Source: www.agilemanifesto.org

Function / Paradigm Paralysis

$$4 + 5 + 5 = 450$$

Include or remove one of the following segment:

The Agile: Scrum Framework at a glance

Inputs from Executives, Team, Stakeholders, Customers, Users



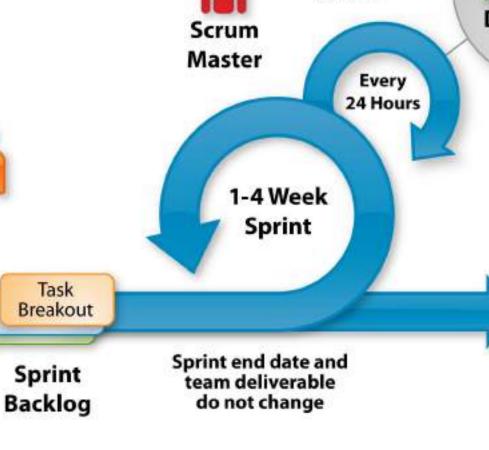




Product Backlog

Team selects starting at top as much as it can commit to deliver by end of Sprint

> Sprint Planning Meeting



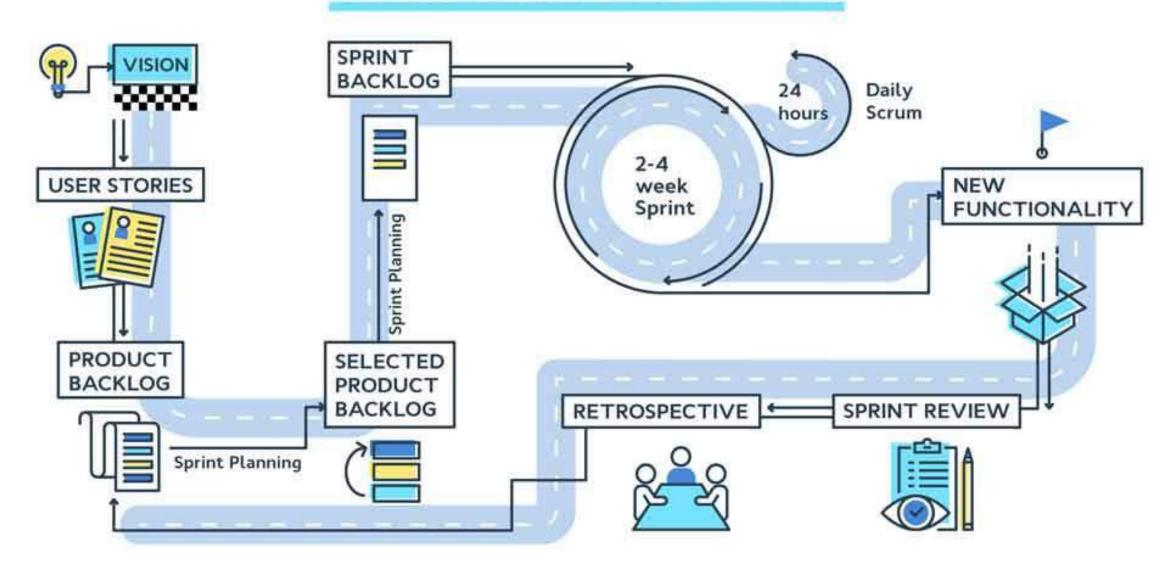
Burndown/up

Charts





SCRUM PROCESS



Student's Team using Scrum



Roles

- Product owner
- Scrum Master
- Team

Ceremonies

- Sprint planning
- Sprint review
- Sprint retrospective
- Daily scrum meeting

Artifacts

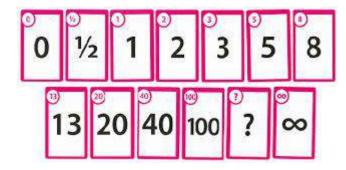
- Product backlog
- Sprint backlog
- Burndown charts

Artifacts

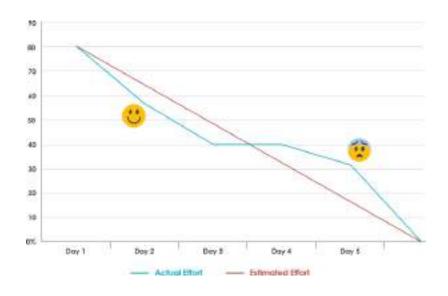
Kanban Board

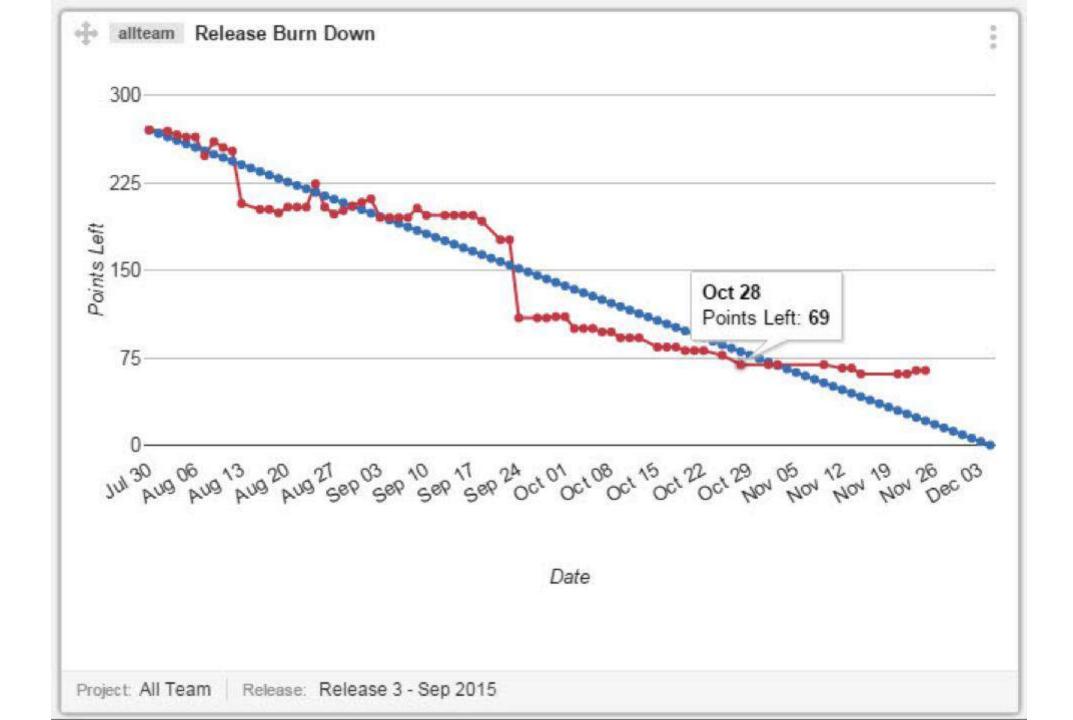


Fibonacci Poker Cards



Burndown Chart





Sprint Planning









Development Team

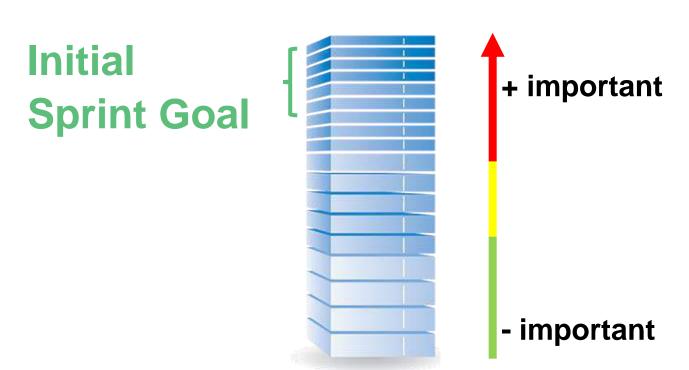
a

Part 1 - PO + SM + DT

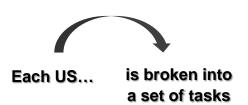
Backlog / Initial Sprint Goal



- Product Owner shows the backlog prioritized.
- Product Owner shares with the team the Initial Sprint Goal.



Part 2 - SM + DT





The development team break every US into a set of tasks.

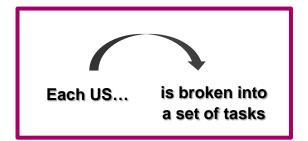
Development team





IDEAS		SPF	RINT	WIP	TEST	DONE
	EPIC	STORIES	TASKS			
		US1 As a I want In order to	T1 T2			
		US2 As a I want In order to	T1 T2			
		US3 As a I want In order to	T1			

Part 2 - SM + DT





The development team break every US into a set of tasks.

Development team





IDEAS		SPI	RINT	WIP	TEST	DONE
	EPIC	STORIES	TASKS			
		US1 As a I want In order to	T1 T2			
		US2 As a I want In order to	T1 T2			
		US3 As a I want In order to	T1			



As a...
I want to...
In order to...
Acceptance Criteria

Tasks

T1 T2

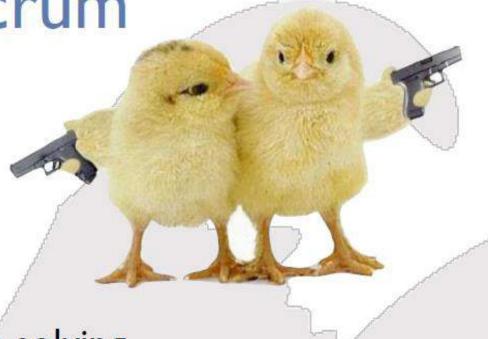
T3

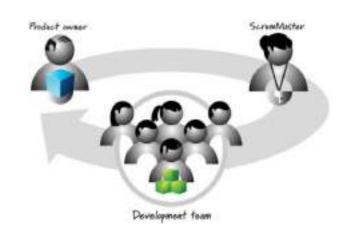


All tasks should not take more than 1 day and less than 1h.

The daily scrum

- Parameters
 - Daily
 - 15-minutes
 - Stand-up
- Not for problem solving
 - Whole world is invited
 - Only team members, ScrumMaster, product owner, can talk
 - Helps avoid other unnecessary meetings





Daily Meeting

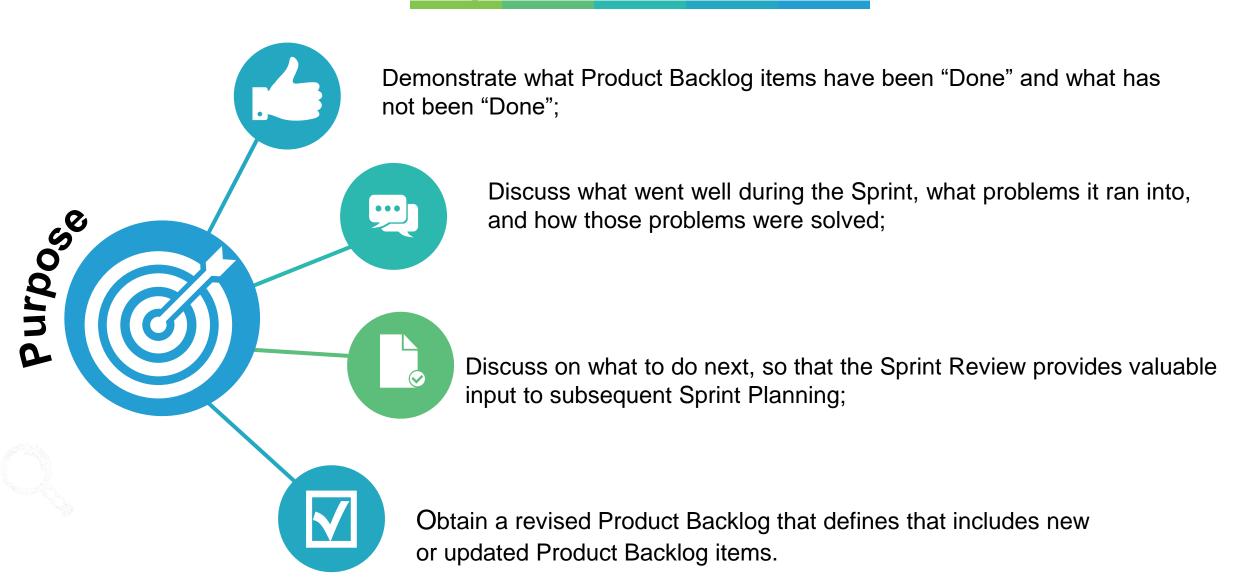
What have you done?

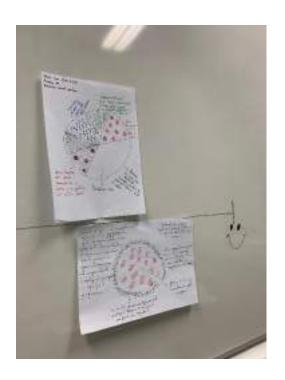
What are you doing?



Is there anything blocking you?

Sprint Review



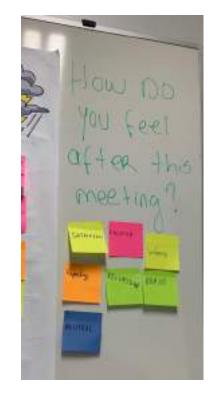


Sprint Retrospective

Is the continuous improvement mechanism













makeameme.org