The day after: RSCVD lesson on resource sharing

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Introduction

The initiative "**Resource Sharing in the Times of COVID-19**" (RSCVD) was launched by the IFLA DDRS Committee to help libraries during the pandemic emergency. Italian volunteering librarians provide materials to libraries worldwide and act through an account denominated **CBN Virtual Library** created in **NILDE** (Network for Inter-Library Document Exchange) as an intermediary between borrowing libraries in RSCVD and lending libraries in NILDE.
The documents are delivered via a secure delivery system (GARR File Sender).

Keywords

Network

NILDE is a network and a **community of libraries** mainly based in Italy, belonging to different types of institutions (university, public, research, health and not for profit private institutions)

922 libraries

Methodology

Procedures

➤ **DD priority CRITERIA**
OLD and PRINTED documents of italian books and journals regarding medical and oncological requests

➤ **REQUEST policy**
Declared identity of the providing libraries (lending) and borrowing libraries

Providing methods

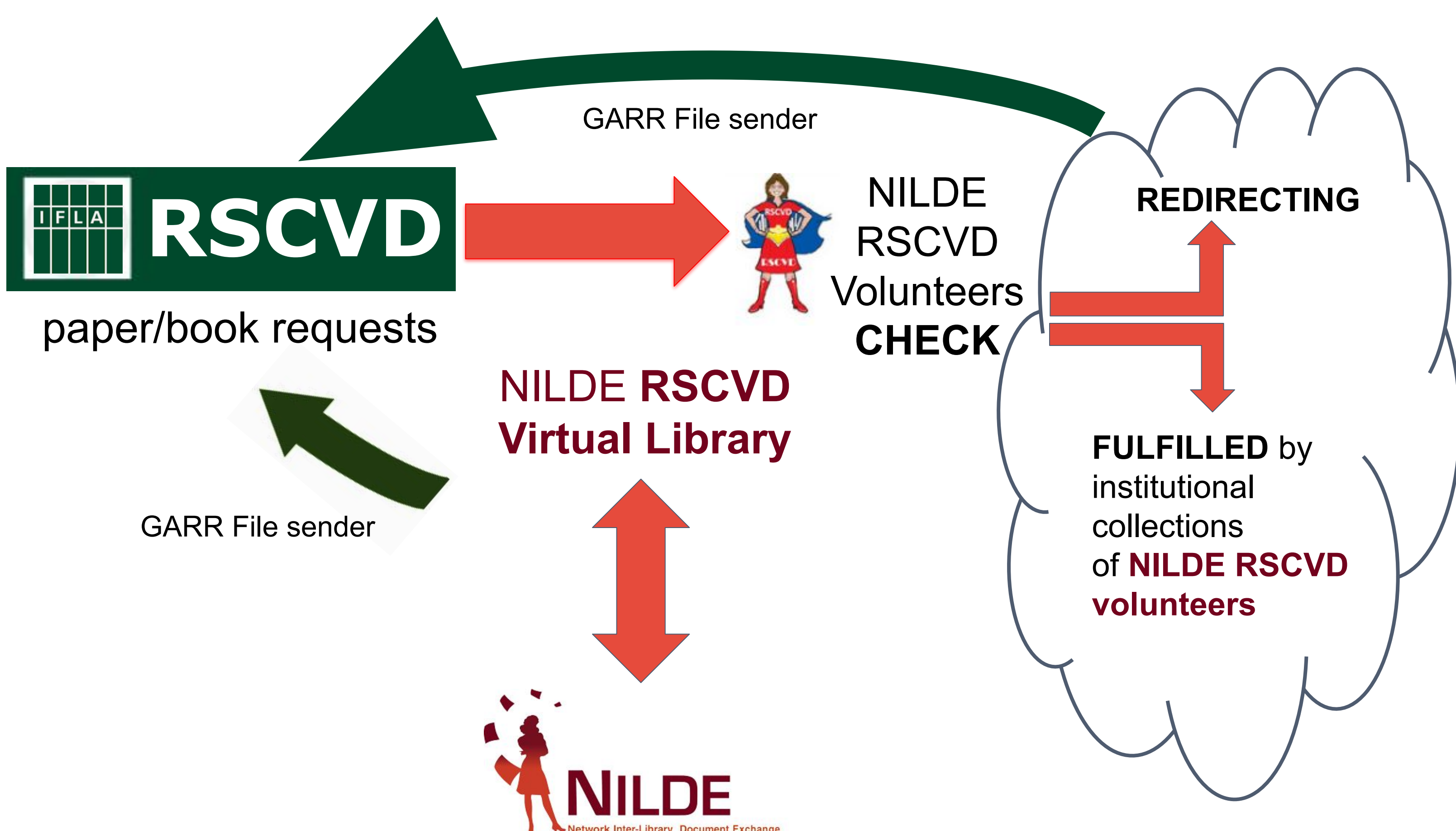➤ **CHECK** of the papers or books requests in RSCVD Google Drive Sheet

➤ **DOCUMENT DELIVERY**
1) Search library suppliers and holdings in catalogues (ACNP, SBN, Worldcat, discovery tools)
2) Deliver of papers requested in RSCVD through GARR file sender (retrieved in our institution libraries or in the NILDE network from library lenders)
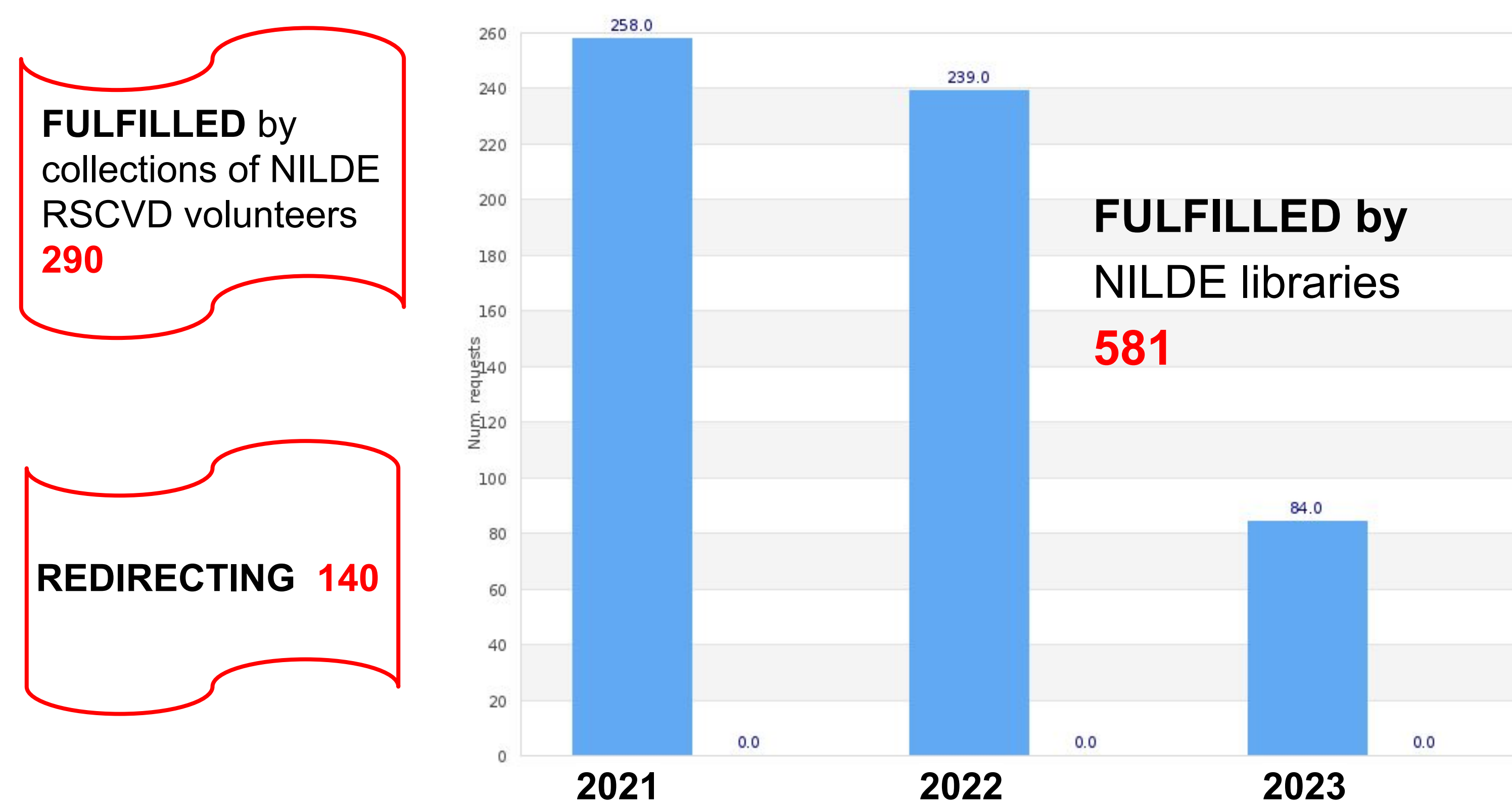
➤ **REDIRECTING**
Direct e-mail messages with information about documents **available on line** in **open access** or as **free content** in digital libraries or through digital lending (for example Book to borrow, Archive.org, or public repositories and other public domain sources).

Open problems: wrong or incomplete references; unchangeable request data; removal of *"in process"* requests due to RSCVD Google drive update.

Results 02/2021–03/2023

FULFILLED by collections of NILDE RSCVD volunteers **290**

REDIRECTING **140**

FULFILLED by NILDE libraries **581**

Total fulfilled requests: **1011**

Benefits: international networking, appreciation and awareness of the advantages of the resource sharing, growth of problem solving abilities and skills, equal and inclusive, green and sustainable service, global access to information without borders, connecting libraries globally, dissemination of knowledge.

Criticalities: unsuccessful research of electronic documents, embargo and copyright limits, lack of awareness of the digital potential and advantages, needs of improving e-lending knowledge, need for a stable, organized and free global resource sharing platform, persisting limits to equal access to knowledge.

Suggestions:
● increase professional training
● share collections worldwide for strengthening and empowering local and regional cooperation
● creation of a global, stable, organized and free resource sharing system

Conclusion

Since it is impossible for a library to collect all the materials needed by their patrons, ILL-DD is one of the most important services that a library can offer to their patrons.
The RSCVD initiative allows for a fast, free and equal retrieve of materials not available in existing borrowing systems and builds a bridge between library regional networks and worldwide resource sharing systems, overcoming geographical limits and customs barriers.
The RSCVD lesson shows that we can meet, exchange and learn from each other and that "*Libraries have an indispensable role in building and strengthening democracy around the world*" (IFLA, WLIC 2019. Libraries, Access to Information and democracy).

References

- **IFLA**, WLIC 2019. Libraries, Access to Information and democracy
- **G. Colombo, L. Garbolino, L. Maimone Ansaldo Patti**, L'esperienza e il contributo della CBN Virtual Library a RSCVD, in Un'esplosione di conoscenza: dalla teoria alla pratica per ridurre le disuguaglianze, Atti dell'XI Convegno nazionale sul Document delivery e la cooperazione interbibliotecaria, Messina 27-30 settembre 2023, forthcoming
- **IFLA** International Resource Sharing and Document Delivery: Principles and Guidelines for Procedure", Guidelines for Best Practice in Interlibrary Loan and Document Delivery, RUSA STAR checklist