

Request distribution by status

Country: **GLOBAL**

Reporting period: from 15/07/2023 to 03/04/2025.

Borrowing requests by status

What are the statuses of all the requests I sent? In brackets there is a subdivision for the type of the material requested.

Total number of requests: 6291

- **Received:** 5051 (Article: 4562, Book: 484, Thesis: 2, Manuscript: 2)
- **Not received:** 372 (Article: 297, Book: 74, Thesis: 1)
- **Reiterated:** 358 (Article: 285, Book: 69, Thesis: 4)
- **New:** 277 (Article: 225, Book: 51, Thesis: 1)
- **In progress:** 143 (Article: 116, Book: 26, Manuscript: 1)
- **Not received but fulfilled by lender:** 70 (Article: 54, Book: 16)
- **Canceled:** 20 (Article: 15, Book: 5)

Lending requests by status

What are the statuses of all the requests I received as a lender? In brackets there is a subdivision for the type of the material requested.

Total number of requests: 5783

- **Fulfilled:** 5155 (Article: 4641, Book: 509, Thesis: 2, Manuscript: 2)
- **Not fulfilled:** 592 (Article: 470, Book: 118, Thesis: 4)
- **Canceled:** 20 (Article: 15, Book: 5)
- **In progress:** 16 (Article: 11, Book: 5)

Borrowing Delivery Method

All the delivery methods of the requests I received. In brackets there is a subdivision for the type of the material requested.

Total number of requests: 5051

- **Secure Electronic Delivery - SED:** 4970 (Article: 4499, Book: 466, Thesis: 2, Manuscript: 2)
- **URL:** 31 (Article: 28, Book: 3)
- **Mail:** 16 (Article: 12, Book: 4)
- **Other:** 16 (Book: 9, Article: 7)
- **Article Exchange:** 15 (Article: 13, Book: 2)

Borrowing Reason Unfilled

All the reason of unfilment of the requests I did not receive. In brackets there is a subdivision for the type of the material requested.

Total number of requests: 372

- **Not Held:** 187 (Article: 153, Book: 34)
- **Not available for ILL:** 115 (Article: 95, Book: 19, Thesis: 1)
- **Other:** 37 (Article: 29, Book: 8)
- **Wrong reference:** 12 (Article: 8, Book: 4)
- **ILL not permitted by license or copyright law:** 11 (Article: 6, Book: 5)
- **Not on shelf:** 7 (Article: 5, Book: 2)
- **Order exceeding the maximum number of weekly requests:** 2 (Book: 2)

Lending Delivery Method

All the delivery methods of the requests I lent. In brackets there is a subdivision for the type of the material requested.

Total number of requests: 5155

- **Secure Electronic Delivery - SED:** 5034 (Article: 4548, Book: 481, Thesis: 2, Manuscript: 2)
- **URL:** 39 (Article: 30, Book: 9)
- **Other:** 28 (Article: 18, Book: 10)
- **Mail:** 24 (Article: 17, Book: 7)
- **Article Exchange:** 19 (Article: 17, Book: 2)

Lending Reason Unfilled

All the reason of unfillment of the requests I could not lend. In brackets there is a subdivision for the type of the material requested.

Total number of requests: 592

- **Not Held:** 430 (Article: 347, Book: 79, Thesis: 4)
- **Other:** 74 (Article: 60, Book: 14)
- **ILL not permitted by license or copyright law:** 24 (Article: 17, Book: 7)
- **Wrong reference:** 24 (Article: 17, Book: 7)
- **Not on shelf:** 18 (Article: 16, Book: 2)
- **Not available for ILL:** 17 (Article: 11, Book: 6)
- **Order exceeding the maximum number of weekly requests:** 4 (Book: 3, Article: 1)