

## Request distribution by status

Country: **GLOBAL**

*Reporting period: from 15/07/2023 to 03/03/2025.*

### Borrowing requests by status

What are the statuses of all the requests I sent? In brackets there is a subdivision for the type of the material requested.

Total number of requests: 5521

- **Received:** 4362 (Article: 3938, Book: 419, Thesis: 2, Manuscript: 2)
- **Not received:** 354 (Article: 284, Book: 69, Thesis: 1)
- **Reiterated:** 329 (Article: 260, Book: 65, Thesis: 4)
- **New:** 259 (Article: 205, Book: 53, Thesis: 1)
- **In progress:** 135 (Article: 115, Book: 18, Thesis: 1)
- **Not received but fulfilled by lender:** 63 (Article: 48, Book: 15)
- **Canceled:** 19 (Article: 14, Book: 5)

### Lending requests by status

What are the statuses of all the requests I received as a lender? In brackets there is a subdivision for the type of the material requested.

Total number of requests: 5041

- **Fulfilled:** 4448 (Article: 4001, Book: 442, Thesis: 2, Manuscript: 2)
- **Not fulfilled:** 563 (Article: 448, Book: 111, Thesis: 4)
- **Canceled:** 19 (Article: 14, Book: 5)
- **In progress:** 11 (Article: 10, Book: 1)

### Borrowing Delivery Method

All the delivery methods of the requests I received. In brackets there is a subdivision for the type of the material requested.

Total number of requests: 4362

- **Secure Electronic Delivery - SED:** 4296 (Article: 3886, Book: 405, Thesis: 2, Manuscript: 2)
- **URL:** 26 (Article: 23, Book: 3)
- **Article Exchange:** 15 (Article: 13, Book: 2)
- **Mail:** 14 (Article: 11, Book: 3)
- **Other:** 11 (Book: 6, Article: 5)

### Borrowing Reason Unfilled

All the reason of unfillment of the requests I did not receive. In brackets there is a subdivision for the type of the material requested.

Total number of requests: 354

- **Not Held:** 184 (Article: 150, Book: 34)
- **Not available for ILL:** 108 (Article: 89, Book: 18, Thesis: 1)
- **Other:** 33 (Article: 26, Book: 7)
- **ILL not permitted by license or copyright law:** 10 (Article: 6, Book: 4)
- **Wrong reference:** 10 (Article: 7, Book: 3)
- **Not on shelf:** 7 (Article: 6, Book: 1)
- **Order exceeding the maximum number of weekly requests:** 2 (Book: 2)

### Lending Delivery Method

All the delivery methods of the requests I lent. In brackets there is a subdivision for the type of the material requested.

Total number of requests: 4448

- **Secure Electronic Delivery - SED:** 4352 (Article: 3929, Book: 418, Thesis: 2, Manuscript: 2)
- **URL:** 33 (Article: 24, Book: 9)
- **Mail:** 22 (Article: 16, Book: 6)
- **Other:** 22 (Article: 15, Book: 7)
- **Article Exchange:** 19 (Article: 17, Book: 2)

### Lending Reason Unfilled

All the reason of unfillment of the requests I could not lend. In brackets there is a subdivision for the type of the material requested.

Total number of requests: 563

- **Not Held:** 421 (Article: 339, Book: 78, Thesis: 4)
- **Other:** 66 (Article: 53, Book: 13)
- **Wrong reference:** 22 (Article: 16, Book: 6)
- **ILL not permitted by license or copyright law:** 18 (Article: 14, Book: 4)
- **Not available for ILL:** 17 (Article: 11, Book: 6)
- **Not on shelf:** 15 (Article: 14, Book: 1)
- **Order exceeding the maximum number of weekly requests:** 4 (Book: 3, Article: 1)