

## Request distribution by status

Country: **ITALY**

*Reporting period: from 15/07/2023 to 03/03/2025.*

### Borrowing requests by status

What are the statuses of all the requests I sent? In brackets there is a subdivision for the type of the material requested.

Total number of requests: 538

- **Received:** 345 (Article: 285, Book: 60)
- **Not received:** 79 (Article: 56, Book: 23)
- **Reiterated:** 53 (Article: 40, Book: 13)
- **New:** 30 (Article: 21, Book: 9)
- **Not received but fulfilled by lender:** 16 (Article: 10, Book: 6)
- **In progress:** 13 (Article: 9, Book: 3)
- **Canceled:** 2 (Article: 1, Book: 1)

### Lending requests by status

What are the statuses of all the requests I received as a lender? In brackets there is a subdivision for the type of the material requested.

Total number of requests: 1120

- **Fulfilled:** 1010 (Article: 899, Book: 110)
- **Not fulfilled:** 103 (Article: 83, Book: 20)
- **In progress:** 4 (Article: 4)
- **Canceled:** 3 (Article: 3)

### Borrowing Delivery Method

All the delivery methods of the requests I received. In brackets there is a subdivision for the type of the material requested.

Total number of requests: 345

- **Secure Electronic Delivery - SED:** 334 (Article: 276, Book: 58)
- **URL:** 7 (Article: 6, Book: 1)
- **Mail:** 2 (Article: 1, Book: 1)
- **Article Exchange:** 1 (Article: 1)
- **Other:** 1 (Article: 1)

### Borrowing Reason Unfilled

All the reason of unfillment of the requests I did not receive. In brackets there is a subdivision for the type of the material requested.

Total number of requests: 79

- **Not Held:** 43 (Article: 29, Book: 14)
- **Not available for ILL:** 21 (Article: 17, Book: 4)
- **Other:** 8 (Article: 5, Book: 3)
- **ILL not permitted by license or copyright law:** 3 (Article: 2, Book: 1)
- **Not on shelf:** 2 (Article: 2)
- **Wrong reference:** 2 (Article: 1, Book: 1)

### **Lending Delivery Method**

All the delivery methods of the requests I lent. In brackets there is a subdivision for the type of the material requested.

Total number of requests: 1010

- **Secure Electronic Delivery - SED:** 974 (Article: 871, Book: 102)
- **URL:** 24 (Article: 16, Book: 8)
- **Other:** 10 (Article: 10)
- **Mail:** 2 (Article: 2)

### **Lending Reason Unfilled**

All the reason of unfillment of the requests I could not lend. In brackets there is a subdivision for the type of the material requested.

Total number of requests: 103

- **Not Held:** 52 (Article: 39, Book: 13)
- **Other:** 17 (Article: 14, Book: 3)
- **Not on shelf:** 12 (Article: 12)
- **ILL not permitted by license or copyright law:** 8 (Article: 7, Book: 1)
- **Wrong reference:** 8 (Article: 7, Book: 1)
- **Not available for ILL:** 5 (Article: 4, Book: 1)
- **Order exceeding the maximum number of weekly requests:** 1 (Book: 1)