

Request distribution by status

Country: **ITALY**

Reporting period: from 15/07/2023 to 03/04/2025.

Borrowing requests by status

What are the statuses of all the requests I sent? In brackets there is a subdivision for the type of the material requested.

Total number of requests: 592

- **Received:** 384 (Article: 317, Book: 67)
- **Not received:** 84 (Article: 60, Book: 24)
- **Reiterated:** 58 (Article: 45, Book: 13)
- **New:** 25 (Article: 18, Book: 7)
- **In progress:** 20 (Article: 16, Book: 4)
- **Not received but fulfilled by lender:** 18 (Article: 12, Book: 6)
- **Canceled:** 3 (Article: 2, Book: 1)

Lending requests by status

What are the statuses of all the requests I received as a lender? In brackets there is a subdivision for the type of the material requested.

Total number of requests: 1251

- **Fulfilled:** 1136 (Article: 1016, Book: 119)
- **Not fulfilled:** 106 (Article: 85, Book: 21)
- **In progress:** 6 (Article: 6)
- **Canceled:** 3 (Article: 3)

Borrowing Delivery Method

All the delivery methods of the requests I received. In brackets there is a subdivision for the type of the material requested.

Total number of requests: 384

- **Secure Electronic Delivery - SED:** 371 (Article: 306, Book: 65)
- **URL:** 7 (Article: 6, Book: 1)
- **Mail:** 3 (Article: 2, Book: 1)
- **Other:** 2 (Article: 2)
- **Article Exchange:** 1 (Article: 1)

Borrowing Reason Unfilled

All the reason of unfillment of the requests I did not receive. In brackets there is a subdivision for the type of the material requested.

Total number of requests: 84

- **Not Held:** 44 (Article: 30, Book: 14)
- **Not available for ILL:** 24 (Article: 20, Book: 4)
- **Other:** 8 (Article: 5, Book: 3)
- **ILL not permitted by license or copyright law:** 4 (Article: 2, Book: 2)
- **Wrong reference:** 2 (Article: 1, Book: 1)
- **Not on shelf:** 1 (Article: 1)

Lending Delivery Method

All the delivery methods of the requests I lent. In brackets there is a subdivision for the type of the material requested.

Total number of requests: 1136

- **Secure Electronic Delivery - SED:** 1091 (Article: 980, Book: 110)
- **URL:** 28 (Article: 20, Book: 8)
- **Other:** 13 (Article: 12, Book: 1)
- **Mail:** 2 (Article: 2)

Lending Reason Unfilled

All the reason of unfillment of the requests I could not lend. In brackets there is a subdivision for the type of the material requested.

Total number of requests: 106

- **Not Held:** 54 (Article: 41, Book: 13)
- **Other:** 18 (Article: 14, Book: 4)
- **Not on shelf:** 12 (Article: 12)
- **ILL not permitted by license or copyright law:** 8 (Article: 7, Book: 1)
- **Wrong reference:** 8 (Article: 7, Book: 1)
- **Not available for ILL:** 5 (Article: 4, Book: 1)
- **Order exceeding the maximum number of weekly requests:** 1 (Book: 1)